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1 October 2021

Dear Valued Stakeholder,

This communique serves as an update on the progress around the enhancement and modernisation of the National Skills Development Management System (NSDMS).

The merSETA is aware of the challenges that stakeholders are experiencing with the system.

Based on an assessment of the findings and information from surveys, workshops and sessions (e.g. user experience and post-implementation review surveys and lessons learnt workshops etc.), the merSETA has decided to optimise the performance of the NSDMS so that it effectively produces data and performance information aligned to best practice.

To allow the technical team to optimise the system, the merSETA will temporarily decommission some modules on the NSDMS to make the relevant enhancements. The enhancement and modernisation effort will follow a phased approach. When a module or component of the system has been successfully developed and tested, it will be reinstated for use and relaunched.

To ensure business continuity, the merSETA management is establishing an interim solution for the registration and management of learners on various learning programmes. User guides will be provided to assist with the application/tool usage. In addition, there will be a ring-fenced support team in place to support stakeholders with their daily operations.

You may rest assured that our technical team is working tirelessly on ensuring ease of transition to the interim solution and the review of the system.

The NSDMS will still be available as the primary data collection tool. Once data is received from yourselves as our valued stakeholders, it will be exported to a reporting tool where the data will then be verified for compliance with the DHET SETMIS requirements.

The merSETA management will share a roadmap of the system shut down with all stakeholders in due course. We want to assure you of our continued commitment and support to ensure that our stakeholders remain our top priority.

The merSETA will be sending out regular communication to update all stakeholders throughout the process.

Thank you in advance.

WAYNE ADAMS (MR.)

CHIEF EXECUTIVE OFFICER