The merSETA is the Manufacturing, Engineering and Related Services Education and Training Authority. This SETA was established in terms of the Skills Development Act 97 of 1998 and encompasses the metal and engineering, auto manufacturing, motor retail, tyre manufacturing, plastics industries and automotive components sub-sectors

EXTERNAL RE-ADVERTISEMENT

We have an excellent opportunity for the following professional to join the ICT Division:

Temp: Manager ICT (D3)
Salary R67 589 pm
(6 MONTHS TEMPORARY ROLE)
Head Office

Purpose – The purpose of this position is to provide the capability for operational management of ICT. The strategic direction of the merSETA requires increased capacity and capability to manage the technology and infrastructure investments. The position is required to ensure improvement ICT service management and monitoring. The position will assume responsibility over managing the network and server infrastructure, cloud infrastructure, and end-user support..

Duties: The duties include but are not limited to the following:

1. Lead ICT technology projects, including the design and deployment of new ICT infrastructure and services.
2. Develop ICT operations procedures and work instructions.
3. Monitor performance of information technology systems to determine cost and productivity levels, and to make recommendations for improving the ICT infrastructure.
4. Implement and monitor logical and physical security and ICT service continuity.
5. Monitor end-user support services
6. Produce of ICT Monitoring Reports.
7. Help define ICT infrastructure, architecture,
8. Troubleshoot hardware and software issues.
9. Knowledge of Microsoft Windows Server Environment

Experience, knowledge and skills required:

- A National Diploma or Bachelor's Degree in Information Technology, Information Systems, Computer Science or equivalent
- A postgraduate qualification will be an added advantage
- Post qualification experience of 5 years in ICT Infrastructure, ICT Security, Service Management and End-user support
- Lead ICT technology projects, including the design and deployment of new ICT infrastructure and services
- Develop ICT operations procedures and work instructions
- Monitor performance of information technology systems to determine cost and productivity levels, and to make recommendations for improving the ICT infrastructure
- Implement and monitor logical and physical security and ICT service continuity
- Monitor end-user support services
- Produce of ICT monitoring reports
- Help define ICT infrastructure, architecture
- Troubleshoot hardware and software issues
- Knowledge of Microsoft Windows Server Environment
- Knowledge of Microsoft Azure cloud technologies, project management skills
- Planning and organizing skills
- Presentation skills
- Analysis and problem solving
- Attention to detail.
- Commercial orientation
- Customer service orientation
- Innovation
- Interpersonal sensitivity
- Investigative orientation
- Oral and written communication
- People development
- Professional/technical skills
- Resilience
- Rule orientation
- Strategic analysis
- Teamwork

The MERSETA is an equal opportunity employer; however, preference will be given to affirmative action candidates. **People with disabilities are encouraged to apply**. Please submit a detailed CV and motivational letter to: recruitment@merseta.org.za

Only shortlisted candidates will be contacted. **Internal applicants will be shortlisted only if they meet all the requirements**. Should you not be contacted within 21 days after the closing date, please know that your application was not successful. **The MERSETA reserves the right to not make an appointment. This is a re-advertisement, applicants that applied before need not apply as their applications will still be considered.**

CLOSING DATE: 07 JULY 2022