



merSETA

MANUFACTURING, ENGINEERING
AND RELATED SERVICES SETA

26 July 2022

Dear Valued Stakeholder,

This communicate serves as an update on the enhancement and modernisation of the National Skills Development Management System (NSDMS).

To ensure continuity during the temporary shutdown and reconfiguration of the NSDMS system, a temporary data capturing platform tool for Learner Management has been made available to allow for the continuation of learner application and registrations.

A pilot testing of the external application tool took place from the 2nd - 9th March 2022 with a follow-up debriefing session on the 11th March 2022 to collate feedback and suggestions. The pilot groups were internal and external stakeholders.

The purpose of the pilot phase was to test the functionality, usability and gain feedback and insights about the tool as well as eliminate any errors before launching the tool to all stakeholders. This is to allow business continuity and ensure there is a tool that can be used to capture learners during system enhancements. The feedback from the pilot process was presented to the Operations team and all suggested recommendations have been incorporated.

To ensure business continuity, the Operations team will empower and capacitate all stakeholders on the tool's usage once it has been opened for use by stakeholders. A process to onboard the users selected for the pilot will commence with allowing access to the Stakeholder Capturing Tool up until 31 July 2022. During this process, the training manual will be shared with those users and later uploaded on the website. The initial module to be implemented is on learner registration.

To re-iterate the process for the re-instatement of NSDMS: A phased approach will be followed wherein once the relevant enhancements are made and a component of the system has been successfully developed and tested, it will be reinstated for use.



In cases where the component is linked to other processes, the technical team will enhance the end-to-end functionality and then relaunch the complete process at the end of enhancement.

The programme team continues to work tirelessly to support all stakeholders during this process to ensure business continuity during this temporary system shutdown.

Stakeholders interested in utilizing the platform will have their existing SDP profile information migrated to the tool. The details that will be migrated are the user Names, Surnames and email address. Users will be provided with a detailed user guide that will thoroughly cover platform functionality.

The merSETA will update all stakeholders throughout the process.

Thank you in advance.

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WAYNE ADAMS (MR.)
CHIEF EXECUTIVE OFFICER

