



The Manufacturing, Engineering and Related Services Sector Education and Training Authority (merSETA) is a Schedule 3A public entity established in terms of the Skills Development Act (Act No. 97 of 1998) Registration Number 17/merSETA/01/04/20 to facilitate skills development for the Metal and Engineering, Motor Retail and Components Manufacturing, Automobile Manufacturing, Plastics Manufacturing and New Tyre Manufacturing Sectors Automotive Components Manufacturing Chamber.

#### **INTERNAL & EXTERNAL ADVERT**

We have an excellent opportunity for the following professionals to join Operations Division.

Administrator: Admin & Certification (B5) X2
Reference Number: AAC/HO/19/11/25
SALARY: R28 039,77 pm
FIXED-TERM CONTRACT: UNTIL 31 MARCH 2027
Head Office

**Purpose:** The position is responsible for providing effective, efficient, and sound administration services within the Learning Programmes and Quality Assurance Department as well as providing support to the Specialists and Managers in the Department.

### **Kev Accountabilities and Responsibilities**

The ideal candidate should be able to fulfill and perform the following key accountabilities and responsibilities:

- Sound effective and efficient administration of all records and information to enable easy accessibility, accuracy, and comprehensiveness of information.
- Accurate capturing of information on the system, ensuring the database is kept up to date.
- Ensure well organized, up-to-date electronic filing system is implemented and maintained.
- Update files with current and relevant information and get approval for disposal of outdated documents.
- Handle, report and respond to stakeholder queries and complaints.
- Perform administrative tasks related to all functions in Learning Programmes and Quality
   Assurance Department and provide secretarial support in the Department.
- Efficiently and effectively prepare documentation and reports for committees, meetings, and other forums as applicable.
- Efficiently and effectively coordinate meetings, ensuring sufficient preparations, attendance registers and minutes as applicable.



- Administrative support for provider accreditation, Verification Reports, Processing of Learner SOR, and learner certification, including trade test certificate applications.
- Prepare various daily, weekly, monthly, and quarterly and ad-hoc reports for various submissions.
- Verify supporting documentation for authenticity.
- Capture and conduct quality assurance of information on the Management Information System (NSDMS) to approve or reject applications.
- Capture and conduct quality assurance of information on the Management Information System (LMS) to Recommend or reject applications.
- Assist with preparing documentation for Auditors and provide audit information (internal and external) as requested.

#### **Oualifications and Experience**

- A 3-year Diploma (NQF Level 6) in one of the following fields—or an equivalent NQF Level 6
  qualification that matches a 3-year Diploma in these areas:
  - Business Administration
  - Office Administration
  - Project Management
  - Development/Training
- 1 year experience in administration within a similar environment

#### **Advantageous**

- A 3-year Bachelor's degree (NQF Level 7) in one of the following fields—or an equivalent NQF Level 7 Level qualification that matches a Bachelor's degree in these areas:
  - > Business Administration
  - Office Administration
  - > Project Management
  - Development/Training
- More than 1 year experience in administration within a similar environment

## **Knowledge and Skills**

- Technical and Competence skills
- Customer Service Orientation Skills
- Communication Skills
- Collaboration and teamwork Skills
- Attention to Detail Skills

# <u>Offer</u>

The merSETA offers a competitive salary package and an opportunity to work with a dynamic and diverse team. If you meet the requirements and are interested in this exciting opportunity, please submit your application for consideration.



#### **CLOSING DATE: 19 November 2025**

The merSETA is an equal opportunity employer and preference will be given to suitably qualified Affirmative Action Candidates and People Living with Disabilities in line with the Employment Equity Plan. To apply for this opportunity, submit a fully completed job application form, a detailed curriculum vitae with three references, clearly quoting the **Reference Number only** as a subject in the email:

recruitment@merseta.org.za

Only short-listed candidates will be contacted. Should you not be contacted within 2 months after the closing date, please know that your application was not successful.

The merSETA reserves the right not to make an appointment.

NB: All applications without quoting "the correct Reference Number" in the subject line will be automatically disqualified

Applicants are requested to follow all instructions as outlined in the advert when submitting their applications.